

# No more shipment tracking in Excel sheets How to achieve shipment visibility via container tracking and/or sensor-enabled cargo monitoring

# Welcome





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The various levels of shipment visibility you can achieve

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# **Arviem's Service Suites**

Arviem offers an integrated suite of fully managed services providing visibility in the global supply chain around cargo, information and financials



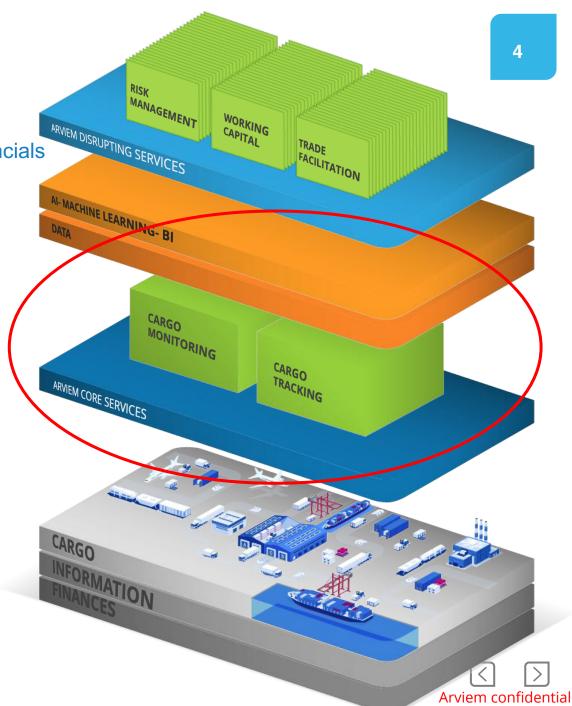
Arviem's key competence lies in monitoring cargo globally in real-time enabling efficient supply chains

By monitoring cargo, Arviem collects a large volume of unique, independent and reliable data



Based on the collected data pool, Arviem develops services to optimize various aspects of the supply chain:

- Risk management
- Working capital / inventory management
- Trade facilitation



# The various levels of shipment visibility





# Visibility level 0: <u>"Ship and Pray!"</u>

# No visibility at all



- Information on shipment status available upon request
- Typical for organizations with small shipping volumes
- Products shipped are of lower value and non-business critical
- Primary information source is the freight forwarder/ carrier
- Non-Scalable, does not support supply chain digitalization









Port of Loading

Transshipment Port

Port of Discharge



# Visibility level 1: "I think, I know what's happening, but..."

### Very low level of visibility achieved through manual effort

- Primary tool for visibility is an Excel sheet
- Information on shipment milestones consolidated through manual effort
- Typical for organizations with low level of supply chain digitalization
- Information accessed through 'chasing shipments' on carrier websites, calls and emails
- Data accuracy and timeliness is questionable
- $\checkmark$  High admin effort, reactive communication













# Visibility level 2: <u>"I know where it is, but not HOW it is...</u>

### Visibility into the movement and location of shipments

- Primary tool for shipment milestones is a freight visibility platform or through API in transport management systems
- Typical for enterprises, organizations with digitalized supply chains
- Data based purely on carrier data, based on milestones
- No access to real-time data
- No access to cargo condition/security information







Transshipment Port







# Visibility level 3: <u>"I know all the time what is happening...</u>

Real-time visibility into the movement & condition of intermodal shipments

- Primary tool for all shipment data is a monitoring platform or an API
- Real-time data generated via sensor devices, transferred to online platforms
- Y Typical for enterprises, organizations with digitalized supply chains
- Solution Beneficial for mission critical, high-value, sensitive or theft targeted goods or on complicated shipping routes
- Real-time data on location, condition and security
  Real-time alerts in case of disruptions





# The various levels of shipment visibility

Visibility Level: 0 · "Ship and Pray!" No visibility at all

<u>Visibility Level: 1 · "I think, I know, but…"</u> Very low level of visibility achieved through manual effort

Visibility Level: 2 · "I know where it is, but not how it is" Visibility into the movement and location of shipments

Visibility Level: 3 · "I know all the time what is happening" Real-time visibility into the movement & condition of intermodal shipments



# How to choose the best fitting visibility solution for your needs: Shipment tracking and/or sensor enabled cargo monitoring

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# How to choose the best fitting visibility solution for your needs?



Identify the challenge and write it down Targets, KPIs & Value

✓ Evaluate the different entry points and potential solutions Solution & Target Audience



Checklist for monitoring Make an assessment to get clarity





# Start with an assessment

### Identify the challenges and write it down

Targets, KPIs & Value & Expected Benefits

### Targets f.e.

- visualization of the entire supply chain
- reduction of transport costs
- optimization of the outbound order process

# KPIs f.e.

- regularly reporting of agreed milestones
- reporting of the carbon footprint of past and current shipments, door 2 door
- Reduction of FTEs for manual tracking

### Value f.e.

- reduction of administrative effort for manually transport monitoring
- optimization of routes through uncover inefficient route segments (bottleneck)
- reduce claims and manually quality control



# **Evaluate Potential Solutions**

	Visibility Level 2	Visibility Level 3		Visibility Level 2	Visibility Level 3
	Cargo Tracking	Cargo Condition Monitoring		Cargo Tracking	Cargo Condition Monitor
Basic Rationale	Integrate all forwarder data in one system	Use loT to closely control important cargo	Basic Rationale	Integrate all forwarder data in one system	Use IoT to closely contro important cargo
When will my shipment arrive?	Arviem dynamic ETA	Arviem dynamic ETA	Geo Zones	4	
How is my cargo?	No information	Precise sensor measurement	Carbon Footprint Report	-	•
Alerts and notifications	In real-time	In real-time	Tracked object	Based on Big Data	Based on Big Data & Iol sensors
Delay/ETA change			Intermodal dry container	4	
Unexpected transshipment			Intermodal reefer container	-	
Geozone entry/exit	-		Air freight		
Unfavorable cargo conditions			Full-truck loads		
Door opening	•		Less-than-truck load (pallets)		
Motion			Parcel	•	
Control and Analytics			Cargo Condition Monitoring	No data	Continuous data strean
Manage data via online dashboard			Temperature		
Integrate data via API			Shock	•	
Filterable shipment list			Humidity		
Interactive shipment map			Intrusion/ Security		
Performance Reports					

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# How do you know when you need to consider cargo monitoring beyond tracking?

# Cargo type:

- High value
- Perishable
- Sensitive
- Mission critical

### Route:

- Performance (predictable vs. unpredictable)
- Route with recurring issues (quality, security)
- New route to be implemented

Make an assessment to get clarity

### Shipping mode:

**Checklist for considering monitoring (full or partial shipment volumes):** 

- Intermodal
- Airfreight
- Rail

### Internal challenges:

- Rejections from customers
- Quality issues (shock, humidity, temperature)
- Theft
- Tempering
- High level of safety stock
- High cost of working capital
- Need for more proactive, less reactive processes



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# How to choose the best fitting visibility solution for your needs?

- Identify the challenge and write it down Targets, KPIs & Value
- Evaluate the different entry points and potential solutions Solution & Target Audience
- Checklist for monitoring Make an assessment to get clarity

# **Questions?**





# How to leverage the data collected through visibility solutions to cut costs, eliminate inefficiencies, and build leaner supply chains



# To achieve long term success, we help you all along the way

- Workshop with all relevant stakeholders to develop financial busines case
- Assessment of the status quo
- Joint effort to identify improvement areas and needed solution
- Hands-on support during service implementation
- Status meetings to review the progress of the implementation
- Joint efforts to identify further optimization areas (risk, finance)





# A cereal manufacturer reduces costs and optimizes the supply chain

### **Project focus: Demurrage, security and quality**



### **Cereals from South America, 10 000 Dry Containers**

### **TOTAL SAVINGS:**

Transportation, Demurrage & Detention

Inventory

**Tracking & Tracing** 

Security

Quality

### 553 147 USD

### 213 000 USD

Logistic-cost reduction of 2% Demurrage/Detention: 50%

205 397 USD

4% lower inventory

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10 750 USD

< Cost reduction

60 000 USD

Reduction of thefts

44 000 USD Elimination of shocks



# Infant formula producer safeguards product quality and prevents food fraud in-transit with a 'hybrid' visibility solution

### Project focus: Holistic visibility, quality, traceability



### **Benefits:**

- Product quality preserved during transit (mold and caking prevented)
- Cargo security increased, ensuring product authenticity
- · Security and quality risk hotspots identified
- Desiccant and reefer container use adjusted based on data
- Demurrage costs reduced based on real-time notifications

#### **17 000** Containers of milk powder

20

6-12 weeks Shipment duration

+35/-20°C Temperature range

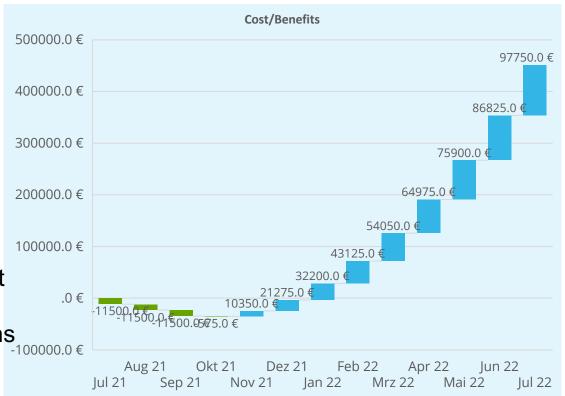
20-90% Humidity range



# Spare parts manufacturer optimizes the usage time critical logistics services for urgent shipments by air and reduces costs

# Project focus: Airfreight visibility, cost optimisation TOTAL ANNUAL SAVINGS: 450 000 EUR

- Real-time visibility as an enabler for logistics optimization
- Visibility eliminates the need for time-critical logistics
- Notifications, and transparency transforms urgent shipments into normal shipments
- ✓ Logistics cost reduction from 1000,-€ to 50,-€ per shipment
- Historical data helps to optimize processes and adjust plans





# **Questions?**





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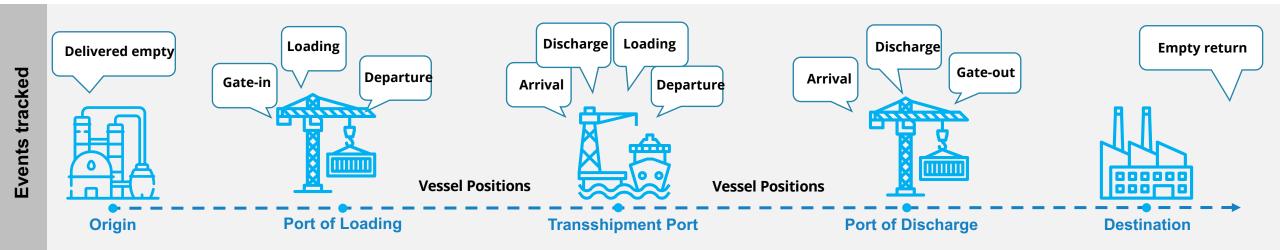
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# Container tracking: All your containers on one dashboard

An easy-to-use tracking platform for all your shipments, consolidating data from the majority of ocean carriers



# Arviem visibility. Linking physical cargo to digital platforms through data and IoT sensor technology



### Real-time cargo monitoring, providing global in-transit data



#### **Cargo location tracking**

Position confirmation allowing dynamic ETA projections, and risk mitigation



#### **Cargo Condition Monitoring**

Alerts enabling timely intervention and corrective actions



#### **Supply Chain Diagnostics**

Revealing the hidden bottlenecks so they can be challenged and continuously improved



#### Cargo security monitoring

Actionable intrusion & security alerts enable timely interception, and aid recovery

