

### Using Supply Chain Visibility to Optimize Your Global Logistics Networks and Assess the Performance of Your Logistics Services Providers

## WELCOME



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## Arviem Provides Supply Chain Visibility through Cargo Monitoring

Providing customers with actionable insights to **optimize** their logistics networks, **reduce** working capital and **ensure** product **quality** and **security** 

### **Arviem Combines Sensor Data (IoT) & With Big Data**



## Content

Definition of global logistics networks & Covid-19 challenges

Common inefficiencies in logistics networks and how they affect the performance of global supply chains

How to use visibility and insights from cargo monitoring data to evaluate the performance of your current logistics network

How to use these insights to assess the performance of your logistics service providers

How to implement continuous improvement initiatives such as network optimization and how to use the data to assess whether implemented changes yield expected results







Global Logistics Networks Current Challenges



## **Global Logistics Network**

(Noun)

System of organizations that work together to deliver a product from one country to another, relying on a different modes of transportation. A dynamic network that is a key component in global supply chains.









## **Current Challenges Due to Covid-19**

- **Solution** Urgent Implementation of New Routes to Market
- Solution Container Availability in Specific Markets
- Solution of Containers Out of Location Empties & Full
- Ø Data Availability Issues; Suppliers Around World Operating with Skeleton Crews





## Inefficiencies in Logistics Networks and How They Impact Global Supply Chains

## Recurring Inefficiencies in Logistics Networks

Inefficient container routings

- Ø Bottlenecks at ports
- Cargo quality and security risks

Inefficiencies impact the entire supply chain







## Example #1: Inefficient Container Routing

### **Negative Impact on Working Capital**



**72 day** transit time from California to Philippines with containers transshipped in Port of Hong Kong

Mother vessel stopped in Port of Yantian (30km from Hong Kong) on January 15<sup>th</sup> and continued to Vietnam & Cambodia

2 Mother vessel continues to Vietnam, returning to Hong Kong on January 25th

 Containers were offloaded in Hong Kong and sat for 21 days waiting for the feeder vessel to the Philippines

**4** Containers arrive at final destination on February 26th

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Armed with this data, shipper can calculate the impact on working capital and reduce the transit times on this lane by picking a faster service



### Example #3: Blind Spots Quality & Security Risks to Cargo





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Containers shipped to in-land customs warehouse In South America for 6 days; not factored into planning



- Negative impact on temperature and humidity multiple door openings
- Security Implications (C-TPAT, AEO Status)



#### Door Closed Event 2020-05-19 09:19:12 Door Open Alarm 2020-05-19 09:16:04 Door Closed Event 2020-05-19 09:05:41 Temperature Normalized Event 2020-05-19 08:58:43 Door Open Alarm 2020-05-19 08:58:43 Temperature Normalized Event 2020-05-19 07:47:16 Temperature Alarm 2020-05-19 00:15:40 2020-05-18 18:17:14 Temperature Alarm Door Closed Event 2020-05-18 14:04:52 Door Open Alarm 2020-05-18 13:57:28

We know what happened. Now <u>why</u> did it happen? "In many of these cases the cargo owner had very little knowledge about the location or condition of the cargo in transit – we can say the cargo fell into the 'black hole' of the supply chain.

How to Use Data from Real-Time Cargo Monitoring to Evaluate the Performance of your Logistics Network

Visibility to Develop a Baseline to Measure Route Performance and Assess Impact on Cargo Security & Quality

### Monitor:



- **Real-time location**
- ${\it \heartsuit}$  Deviations from the route
- Semperature and humidity
- Shocks
- Solution Light intrusion and door openings

### To Measure:

- 🧭 Door-to-door transit times
- 🧭 Port delays
- To Identify:
  - 🧭 Product quality risks
  - Product security risks



Data through monitoring devices



Data analytics and notifications



Global device logistics © 2020 Arviem





# Real-Time Data to Monitor Cargo Quality and Security Data, alerts and with granularity down to each transport leg

- Receive real-time alerts if humidity or temperature exceeds predefined threshold
- Enables shippers to plan mitigating action in case of potentially damaged goods
  - Use data to recognize risks of routes and adjust packaging, plan alternative routes or equipment









## User Friendly Data Analytics

**Quick & Easy Access to Historical Data to Evaluate Performance** 



#### **To Define**

- a. Best performing routes
- b. Worst performing routes
- c. Temperature, humidity, shock hot spots
- d. Measure carbon footprint





## How to Assess Performance of your Logistics Service Providers with Real-Time Cargo Data

## Leveraging the Benefits of Independent Data with LSPs

Understand the real performance of the transportation network and LSPs at the lane, country/region and global level

### 1) Assess the Performance of Services

- Are ocean carriers adhering to transit times and container routings quoted during annual contract negotiations?
- Are containers getting stranded at transshipment ports due to due to rolled bookings?
- Are dray carriers pulling containers from the piers within the allocated free time at the ports?





## Leveraging the Benefits of Independent Data with LSPs

Have "Data Driven" conversations with your LSPs to better understand if they're meeting the terms of their service level agreements

### 2) Identify Loss, Damage, Destruction of Cargo hotspots

- Impact on the container routings on the temperature and humidity of your cargo?
- Where are containers sustaining high g-forces along the routes?
- Are your LSPs telling you when when regulatory authorities are opening containers for inspections? Are they aware of security risks?

### We know what happened. Now why did it happen?



How to Implement Continuous Improvement Initiatives with Real-Time Cargo Data and How to use Data to Determine whether Implemented Changes Yield Expected Results

# Independent Data Enables Shippers to Implement the Continuous Improvement Initiatives



- Measure the performance of network. Is it performing to "plan"?
- J Identify "pain points" > inefficient container routings, poor performing ports and carriers
- Develop risk profiles for shipping lanes (high risk of theft, product damage)
- Assess the performance of LSPs > Address the "Why it's happening?" and "What can we do about it?" instead of "What happened?" and "Who's to blame?"

# Use Data to establish the baseline to assess the impacts of any strategic changes in global logistics network





## Continuous Improvement Initiatives in the Logistics Network

### **Strategic Initiatives**

You can only improve what you can measure!

Solution Network Redesign

Solution of New Suppliers

Sectablishing New Routes to Market



## Key Take-Aways

Think about your logistics networks and ask the following questions:

- What data do you know you're missing?
- What data do you <u>think</u> you're missing?
- What do you not know that you don't know?
- Solution Think about your LSPs and ask them the following questions:
  - > Do they <u>know</u> everything they need to service your needs effectively?
  - > Do think they know everything they need to service your needs effectively?
  - Do they not know what they don't know?
- With the social, economic and political challenges facing global shippers, now more than ever they will need independent data to effectively manage their global logistics networks in the years to come





# **QUESTIONS ?**

